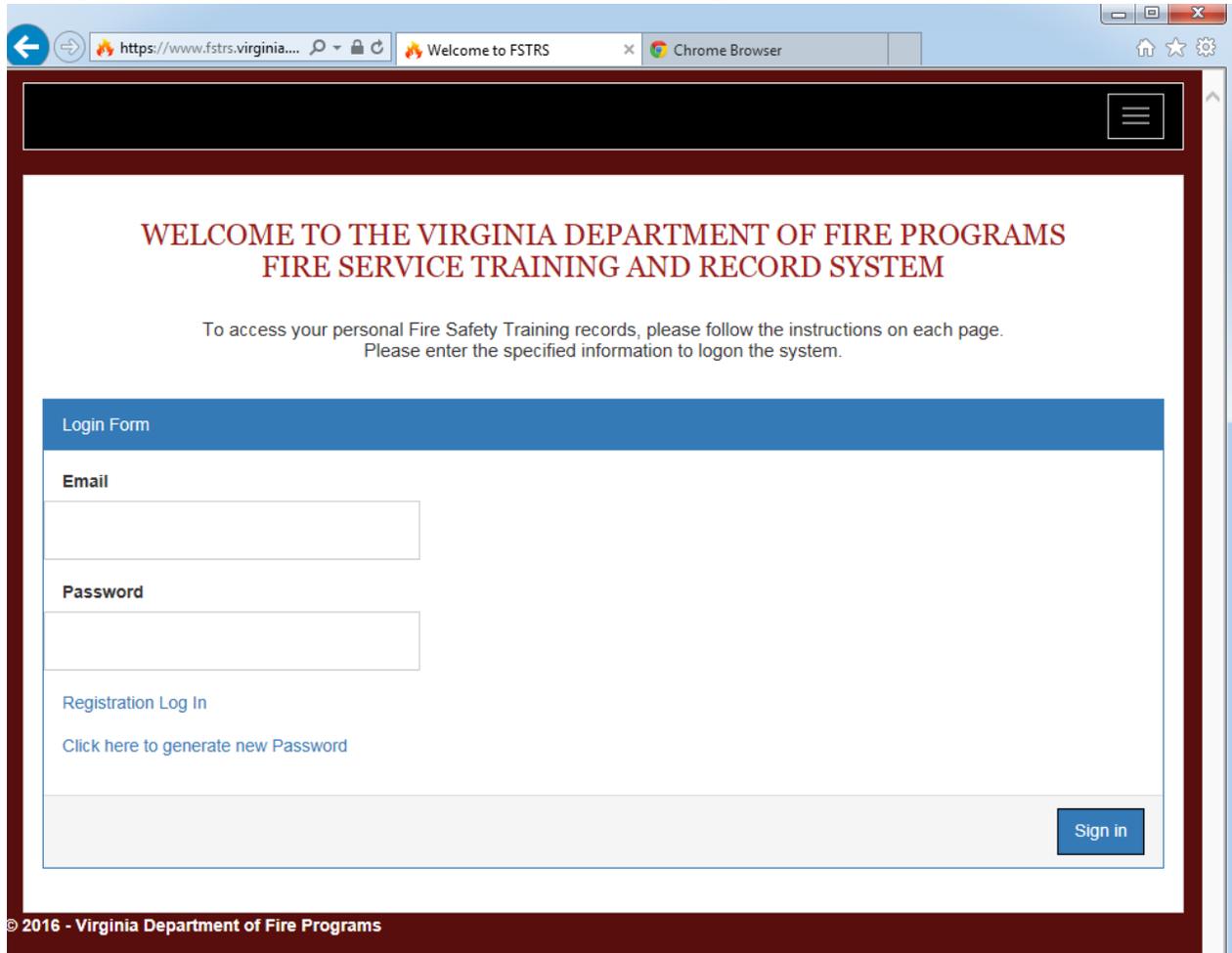
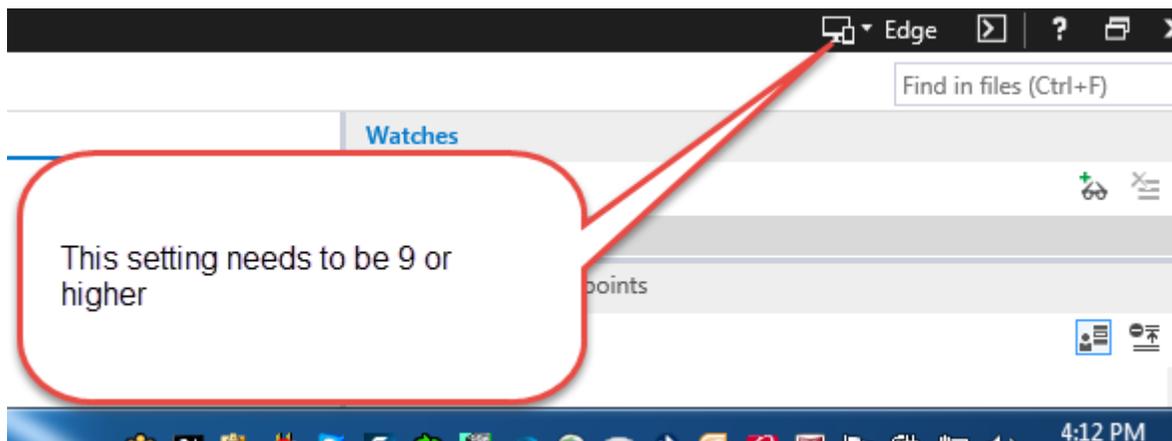


Below please find instructions for logging into the new FSTRS web application. The new application is compatible with Windows IE versions 9 and newer, Chrome and Firefox browser. The new application is also mobile device friendly. If you are running in IE compatibility mode it must be set for IE 9 or newer. You can check this by hitting F12. In the right hand, side of the window make sure 9 or higher compatibility mode is selected.



Note: If your screen looks like the above photo in a full window in IE11 hit F12 change compatibility mode 9 or higher. You can also download Google chrome.



To access your personal Fire Safety Training records, please follow the instructions on each page
Please enter the specified information to logon the system.

Login Form

Email

Password

[Registration Log In](#)

[Click here to generate new Password](#)

Sign in

If you do not know what your email address is in the system click the Registration link

Registration Log In

First Name

Last Name

Date of Birth

Last 4 of SSN

Personal Identification Number
enter 4 to 10 letters or numbers:

[If you don't have one, Forgot your password?](#)

I want to change my PIN:

Submit

Log on like you use to in the old system with your old PIN

Note: This log on will eventually be phased out so you need to create a log using an email and password. If you are prompted to create a new PIN please do so then log back in using the new PIN.

To access your personal Fire Safety Training records, please follow the instructions on each page
Please enter the specified information to logon the system.

Login Form

Email

Password

[Registration Log In](#)

[Click here to generate new Password](#)

Sign in

If you know what your email address is in the system type it in and click send me a password

Look in your email for a new password it should look like the below.

Hello,

This is in response to your new password request in FSTRS online. Your New Temporary Password is **UGKAM**

If you need further assistance, do not respond to this email, as it is computer generated. Instead respond to fstrspwd@vdfp.virginia.gov
Thank You.

Kind regards,
Fire Service Training Record System (FSTRS)

Note: The password and PIN log on are not the same.

Change your temporary password

Old Password

New Password

Confirm New Password

Type in your temporary password.

Type in the password you want it must be 8 digits long alpha numeric with uppercase and lower case letters and a special digit.

Click submit

Log back in with your new password

Login Form

Email

Password

[Registration Log In](#)

[Click here to generate new Password](#)

Change Address/Email Student Registrations Take a Course Cert Requirements My Transcripts Non-Certification Course

FDID	Department Name	Name	Create	Rel
91960	Virginia Dept. of Fire Programs	Andrew O Brodie	12/10/2008	Y

Update your contact info

Change Address

Address 1

Address 2

City

Zip Code

Phone

Email

* Your city/state will be automatically filled in from your zip code.

Change Password

Password

Confirm Password

If you need to change your password do it Here.

Note: you must fill out the contact information. The system will not send you password resets via email. The contact information is used to contact you about training you have signed up for and mailing documents to you.